

## MEDIA RELEASE

### DEVELOPERS AND BUILDERS RAISE BUILDING QUALITY STANDARDS WITH BCA QUALITY MARK AND CONQUAS

- *CDL and Woh Hup named Quality Champions for the fourth consecutive year*
- *Woh Hup tops highest Quality Mark participation rate of over 5,588 residential units committed and certified under QM*

**Singapore, 20 May 2016** – The Building and Construction Authority will be conferring six companies (two developers and four builders) with the Quality Champion (Platinum) award, the highest award under the Quality Excellence Award this year.

2. The BCA Quality Excellence Award was launched in May 2013 to recognise developers and builders for their commitment and achievement in delivering high quality homes. The award aims to raise the profile of leading progressive developers and builders who have embraced workmanship excellence through quality assurance programmes and delivered high quality projects consistently. It is also to encourage more developers and builders to set high quality standards for their projects and improve the image of the industry. The assessment is based on the following criteria during the qualifying period from 2011 to 2015:

- a. Number of residential units committed and certified under Quality Mark
- b. Quality Mark<sup>1</sup> tiered rating performance
- c. CONQUAS<sup>2</sup> performance

[Please refer to details in the Annex]

3. “It takes conscious effort and commitment to push forth a quality-driven agenda in the built environment. BCA is pleased to give out the Quality Excellence Award in recognition of the efforts to provide high building quality standards by progressive developers and builders. We would like to thank all the winners for their strong support and dedication over the years,

---

<sup>1</sup> The BCA Quality Mark (QM) for good workmanship scheme was launched in 2002 to meet the rising expectations of homeowners for quality homes. It sets the standard for workmanship quality in homes.

<sup>2</sup> The BCA Construction Quality Assessment System (CONQUAS) was developed by the BCA in co-operation with major public sector agencies and various leading industry professional bodies to measure workmanship quality in public and private building projects. CONQUAS is the de facto national quality yardstick for the industry and has been fine-tuned periodically to keep pace with changes in technology and quality demands.

and we strongly urge many others to follow suit in helping to raise Singapore's building quality standards," said Dr John Keung, Chief Executive Officer of BCA.

4. The Quality Champion (Platinum), highest honour for the award, went to City Developments Limited (CDL) and Woh Hup (Private) Limited for the fourth consecutive year. To date, five out of the top 10 CONQUAS ranking private residential projects were developed by CDL.

5. Mr Grant Kelley, CDL Chief Executive Officer said, "At CDL, we have harnessed advanced technology and innovative construction methods in our quest to deliver high quality properties. We work closely with all stakeholders on each development, and we are committed to continuously improve quality. CDL was the inaugural recipient of the prestigious Quality Champion (Platinum) accolade in 2013, and it is indeed a great honour to be the only developer lauded with this award for four consecutive years."

6. Woh Hup was the builder for four projects in the top ten CONQUAS ranking. Besides its fourth consecutive win, Woh Hup (Private) Limited has committed and completed over 5,588 residential units of their recent projects under the Quality Mark scheme; out of a total 78,050 units committed to the Quality Mark scheme, they have the highest participation rate amongst the winners this year. Their projects include Sage, H2O Residences, and The Interlace.

7. "We are very honoured to receive the award for the fourth consecutive year and would like to acknowledge our partners, staff and workers for their support and hard work that make this achievement possible. Woh Hup will continue its efforts to achieve quality excellence by employing innovative construction methods and providing necessary training for staff and workers to ensure the highest quality work is achieved," said Mr Eugene Yong Kon Yoon, Executive Director of Woh Hup (Private) Limited.

8. CapitaLand Limited has risen to Quality Champion Platinum from Gold<sup>PLUS</sup> in 2015, committing over 2,071 residential units to the Quality Mark scheme. The average CONQUAS score among its projects is 92.1 out of 100.

9. The industry average CONQUAS score has risen significantly from 80.6 points in 2005 to 88.5 in 2015. Currently, 95% of all new commercial and private residential buildings subscribe to CONQUAS which is a standard assessment and benchmarking system on

workmanship quality of building projects. Private sector projects subscribe to CONQUAS on a voluntary basis.

10. Private residential developments that commit to the BCA Quality Mark are subjected to a 100% check on the workmanship quality of all internal finishes of every dwelling unit as well as on the water-tightness of all bathrooms. Individual units that meet specified workmanship standards and do not exhibit any signs of water leakages in bathrooms are each issued a Quality Mark certificate. About 50% of private residential projects subscribe to the Quality Mark scheme.

11. The winners will be receiving their awards at the BCA Awards ceremony on 26 May 2016 at Resorts World Sentosa. Details of the winners are in the Annex.

---

**Issued by the Building and Construction Authority on 20 May 2016**

#### **About Building and Construction Authority**

The Building and Construction Authority (BCA) of Singapore champions the development of an excellent built environment for Singapore. BCA's mission is to shape a safe, high quality, sustainable and friendly built environment, as these are four key elements where BCA has a significant influence. In doing so, it aims to differentiate Singapore's built environment from those of other cities and contribute to a better quality of life for everyone in Singapore. Hence, its vision is to have "a future-ready built environment for Singapore". Together with its education arm, the BCA Academy, BCA works closely with its industry partners to develop skills and expertise that help shape a future-ready built environment for Singapore. For more information, visit [www.bca.gov.sg](http://www.bca.gov.sg).

# National Archives of Singapore

**For media queries, please contact the Communications Department:**

Megan Chow Aiyan  
Executive Communications Manager  
DID: 6804 4153  
M: 9154 9107  
Email: [megan\\_chow@bca.gov.sg](mailto:megan_chow@bca.gov.sg)

Leong Ee Leng  
Director, Corporate Communications Department  
DID: 6804 4165  
M: 9630 8705  
Email: [leong\\_ee\\_leng@bca.gov.sg](mailto:leong_ee_leng@bca.gov.sg)

## Annex

### QUALITY EXCELLENCE AWARD 2016

The BCA Quality Excellence Award was launched in May 2013 to recognise developers and builders for their commitment and achievement in delivering high quality homes.

The Awards aim to:

1. Raise the profile of leading progressive developers and builders which have embraced workmanship excellence through quality assurance programmes and delivered high quality projects consistently.
2. Encourage more developers and builders to set high quality standards for their projects and improve the image of the industry.

### TYPES OF AWARD

- ❖ Quality Champion (Platinum)
- ❖ Quality Champion (Gold<sup>PLUS</sup>)
- ❖ Quality Champion (Gold)

### EVALUATION CRITERIA

#### Developers

1. Number of residential units committed and certified under Quality Mark
2. Quality Mark tiered rating performance
3. CONQUAS performance

Types of Award	Qualifying Requirements
Quality Champion (Platinum)	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 90 pts</li><li>• Commit all private residential units to QM</li><li>• No projects with CONQUAS score below industry category average during qualifying period (2011 to 2015)</li></ul>
Quality Champion (Gold <sup>PLUS</sup> )	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 83 pts</li><li>• Commit at least 95% of all its private residential units to QM</li></ul>
Quality Champion (Gold)	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 75 pts</li><li>• Commit at least 80% of all its private residential units to QM</li></ul>

### **Builders**

1. Number of residential units committed and certified under Quality Mark as required by developer and initiated by builder
2. Quality Mark tiered rating performance
3. CONQUAS performance
4. Number of residential units committed and certified Quality Mark as a result of builder's initiative.

Types of Award	Qualifying Requirements
Quality Champion (Platinum)	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 90 pts</li><li>• No projects with CONQUAS score below industry category Average in the past 5 years (2011 to 2015)</li></ul>
Quality Champion (Gold <sup>PLUS</sup> )	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 83 pts</li><li>• No projects with CONQUAS score below industry category Average in the past 4 years (2012 to 2015)</li></ul>
Quality Champion (Gold)	<ul style="list-style-type: none"><li>• Overall score <math>\geq</math> 75 pts</li><li>• No projects with CONQUAS score below industry category Average in the past 3 years (2013 to 2015)</li></ul>

National Archives of Singapore

**QUALITY EXCELLENCE AWARDS WINNERS (DEVELOPER)**

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
City Developments Limited	Quality Mark (QM) Participation: Over 4,969 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 8 “Star”, 5 “Excellent” and 1”Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 95.0

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
CapitaLand Limited	Quality Mark (QM) Participation: Over 2,071 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 1 “Star” and 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 92.1

Quality Champion (Gold <sup>PLUS</sup> ) - Key Achievements (2011 to 2015)	
Hoi Hup Realty Pte Ltd	Quality Mark (QM) Participation: Over 1,700 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 3 “Star”, 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 91.1

Quality Champion (Gold) - Key Achievements (2011 to 2015)	
Allgreen Properties Limited	Quality Mark (QM) Participation: Over 1,864 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 6 “Star”, 1 “Excellent” and 1”Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 94.9

Quality Champion (Gold) - Key Achievements (2011 to 2015)	
Keppel Land Limited	Quality Mark (QM) Participation: Over 1,888 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 2 "Star", 1 "Excellent" projects
	CONQUAS Performance: Average CONQUAS Score – 95.1

National Archives of Singapore

**QUALITY EXCELLENCE AWARDS WINNERS (BUILDER)**

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
Woh Hup (Private) Limited	Quality Mark (QM) Participation: Over 5,588 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 7 "Star" and 4 "Excellent" projects
	CONQUAS Performance: Average CONQUAS Score – 95.8
	Quality Mark (QM) Participation that are initiated by Builder: Over 1485 units committed and certified under QM.

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
Dragages Singapore Pte Ltd	Quality Mark (QM) Participation: Over 1164 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 2 "Star" and 2 "Excellent" projects
	CONQUAS Performance: Average CONQUAS Score – 96.0

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
Hyundai Engineering & Construction Co. Ltd	Quality Mark (QM) Participation: Over 2,169 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 2 "Excellent" and 1 "Merit" projects
	CONQUAS Performance: Average CONQUAS Score – 94.0

National Archives of Singapore

**QUALITY EXCELLENCE AWARDS WINNERS (BUILDER)**

Quality Champion (Platinum) - Key Achievements (2011 to 2015)	
China Construction (South Pacific) Dev Co Ltd	Quality Mark (QM) Participation: Over 3,905 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 3 “Star” , 4 “Excellent” and 2 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 93.1
	Quality Mark (QM) Participation that are initiated by Builder: Over 1097 units committed and certified under QM.

Quality Champion (Gold <sup>PLUS</sup> ) - Key Achievements (2011 to 2015)	
Lian Beng Group Ltd	Quality Mark (QM) Participation: Over 1486 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 2 “Excellent” and 1 “Merit” projects
	CONQUAS Performance: Average CONQUAS Score – 91.1

Quality Champion (Gold) - Key Achievements (2011 to 2015)	
Straits Construction Singapore Pte Ltd	Quality Mark (QM) Participation: Over 1748 residential units committed and certified under QM.
	Quality Mark (QM) Tiered Rating Performance: 3 “Star” and 2 “Excellent” projects
	CONQUAS Performance: Average CONQUAS Score – 91.5

National Archives of Singapore